

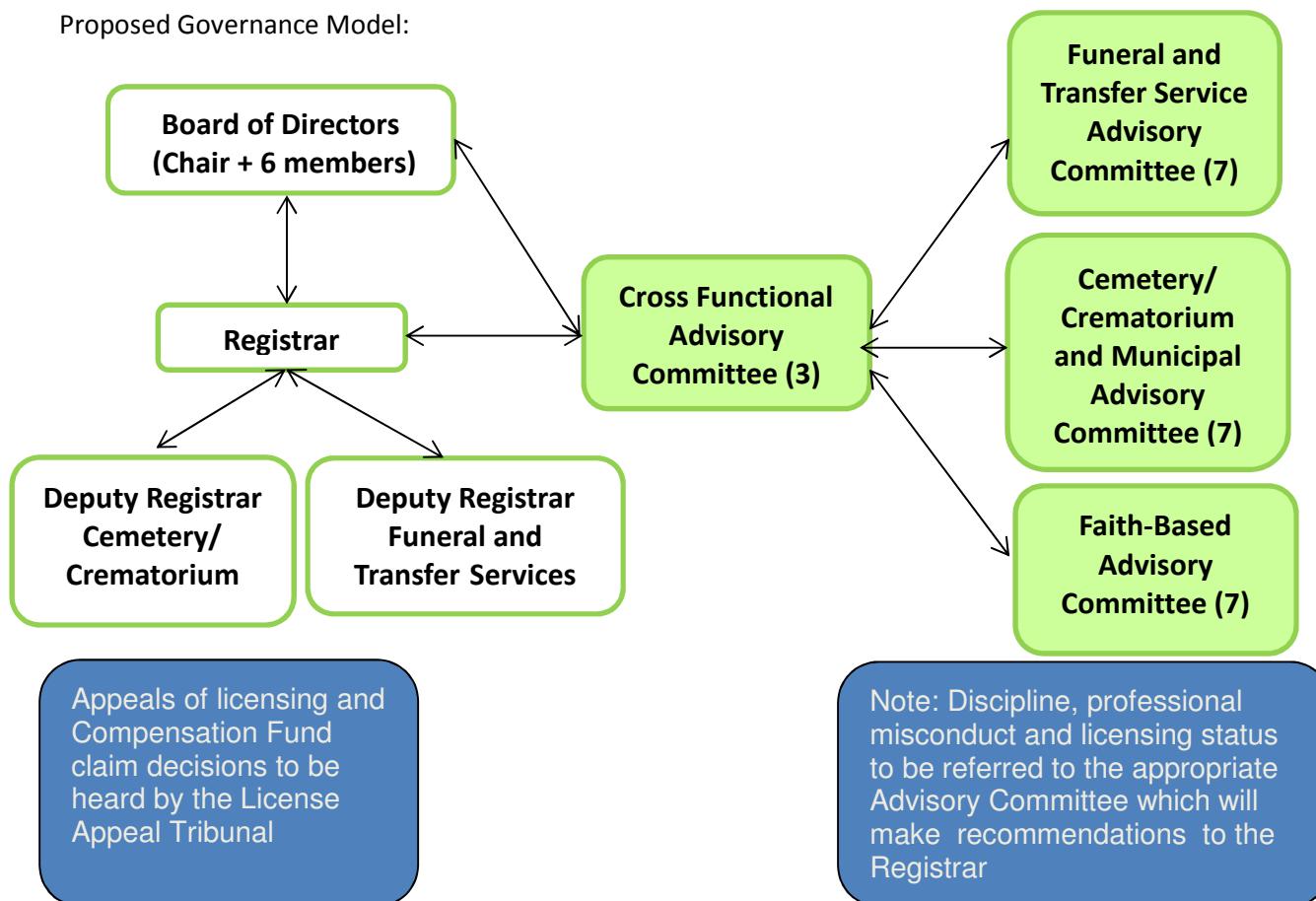
Bereavement DAA proposed structure

The Ministry of Consumer Services has been working with stakeholders in the cemetery, crematorium and funeral service sectors to develop a single regulator for the bereavement sector that will bring together the functions of the Board of Funeral Services and the ministry's Cemeteries Regulation Unit under one regulator.

Creating a single regulator for the bereavement sector aligns with the Funeral, Burial and Cremation Services Act, 2002 (FBCSA), which came into force on July 1, 2012. The FBCSA provisions support a modernized bereavement sector. A single regulator will offer a “one-window approach” for both licensees and consumers, and will result in operational and administrative efficiencies.

Creating a single regulator for the bereavement sector requires the development of a new not-for-profit corporation that would be designated as a Delegated Administrative Authority (DAA) for purposes of administering the FBCSA. A new DAA would have a new board and governance structure that meets the needs of the cemetery, crematorium and funeral services sectors. The proposed governance structure for the bereavement sector responds to feedback received from stakeholder consultations held by the ministry in 2012 and 2013.

Proposed Governance Model:



The proposed governance structure will include a board of directors comprised of seven directors, including the chair, who are selected based on governance and skills based competencies. The directors will be at arm's-length from industry and will not be involved in the bereavement sector. At least one director will have sensitivity to the broader religious community.

To provide the board with technical and stakeholder-specific input from the bereavement sector, three advisory committees will be formed. Each advisory committee will have seven members, with representatives from the cemetery, crematorium, municipal, funeral and transfer services and the faith-based sectors. Each committee chair will sit on a cross-functional advisory committee that will report directly to both the registrar and the board of directors.

This proposed model also includes a Registrar with responsibility for the sector as a whole and two Deputy Registrars, one responsible for licensing and compliance in the cemetery and crematorium services, and the other responsible for funeral and transfer services sectors. The Registrar and Deputy Registrars would also be responsible for working with licensees on education and awareness activities to promote compliance as well as sector-specific stakeholder outreach issues.